Nikita S. Dhangar

**[B.sc (IT) , M.sc (IT)] Contact :** +917984901239

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## Address:

B/11, Swastik park, kapodra patiya, near sanatan school, Ankleshwar. 393001

# OBJECTIVE

Seeking a challenging position in a reputed organization where I can learn new skills, expand my knowledge, and leverage my learnings. To get an opportunity where I can make the best of my potential and contribute to the organization's growth.

# ACADEMIC DETAIL

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Degree | College | Board | Month/year | CGPA |
| **Master of Science in Information Technology** | ISTAR College | Charutar Vidya Mandal University | April/2022 | 7.3CGPA |
| **Bachelor of Science in Information Technology** | Narmada College of Science and Commerce | Veer Narmad South Gujarat University | April/2019 | 6.5CGPA |
| **HSC** | Lions School, Ankleshwar | GSHSEB | March/2016 | 55 % |
| **SSC** | Lions School, Ankleshwar | GSHSEB | March/2014 | 70% |

**TECHNICAL SKILLS ACQUIRED**

* Risk and Issue Management
* Project Management: Agile methodology, Microsoft Azure Devops
* Support: Presales & Postsales support
* E-commerce & Retail: B2C, B2B and Marketplace operations
* Technical Skills: API integration, ERP integration
* Communication: Client communication, documentation, presentation

# PROFESSIONAL EXPERIENCE

# Company: Brainvire Infotech PVT LTD, Ahmedabad (Gujarat)

# Experience: Nov 2022 – Aug 2024

* Coordinated and managed multiple projects simultaneously, ensuring on-time devliery within scope
* Assisted in project planning, scheduling, and resource allocation, track project progress
* Maintained project documentation including reports, meeting minutes, and status updates
* Conduted post project evaluations to identiy areas for improvement and future processes
* Assisted in integrating Magento with third-party systems, including ERP and CRM, to streamline business processes
* Facilitated regular meetings with project stakeholders, including developers, QA testers, and sales teams, to ensure alignment and project progress
* Performed UAT to validate new features, ensuring they met business requirements and user expectations
* Prepared detailed project documentation, including SOW, Estimation, Data Flow Diagrams, Business Requirements Documents (BRD), and user guides
* Analyzed user data and provided actionable insights to optimize website performance and increase conversion rates

# CERTIFICATION

# Adobe Sales Accrediation Certification

# AEM Sales Accrediation Certification

# AEM Assets Sales Accrediation Certification

# AEM Forms Sales Accrediation Certification

# Adobe Target Sales Accrediation Ceritification

# Salsify Foundation Certification

# Udemy Certification: Business analysis Modeling Skilss & techniques, Presales management, Consulting Approach to problem solving, Working with use cases

# PERSONAL DETAILS

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| --- | --- |
| Father Name | Sunil Abhimanyu Dhangar |
| Mother Name | Meena Sunil Dhangar |
| Date Of Birth | 27Th December 1997 |
| Languages known | Gujarati , Hindi , English, Marathi |
| Hobbies | Reading, Working, Travelling, Learning new things of my professions. |

**DECLARATIONS**

**I hereby declare that the above mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above mentioned particulars.**